

SOLAR-SAVER GROUP OF COMPANIES

PRIVACY POLICY

This Privacy Policy applies to the SolarSaver Group of Companies (hereinafter referred to as the “Responsible Party”) their affiliates, properties and property owners (collectively “us” or “we”).

This Privacy Policy covers information collected and used by the Responsible Party in the course of its business.

The Responsible Party recognises and respects the right to privacy and dignity of all persons, including its clients, third parties, website visitors and users (“you”).

This Privacy Policy applies to any website, application, form, document, product or service which refers to this Privacy Policy.

This Privacy Policy governs the way the Responsible Party treats your personal information and is designed to help you understand how your personal information is collected, used, stored and shared when you visit any website and/or use any products or services of the Responsible Party.

By accessing the website, you are deemed to have accepted and agreed to the information collection and use practices described in this Privacy Policy.

Usage:

The Responsible Party has created a website in good faith to provide users with more information about its services.

If you are under the age of 18 (eighteen) you may only use the website in good faith.

If you choose to use our services, then you agree to the collection and use of information in terms of this Privacy Policy.

Information collected:

When you use the website, you may provide the Responsible Party with what may be deemed to be personal information and/or personal identifiable information, including but not limited to your name, entity

name, phone number, postal address, or we may collect website usage information from you when you visit the website.

You consent that such personal information may be processed by the Responsible Party for purposes relating to the Responsible Party's services.

Personal Information may be provided to the Responsible Party directly when you make direct contact.

In certain instances, we may need consent to process your personal information. If you give us your consent for a specific context, you are free to withdraw this consent at any time. Please note that where you have withdrawn your consent, this will not affect the processing that took place prior to such withdrawal and it will not affect the processing of your personal information where consent is not required.

How we collect your information:

- Via our website;
- Corresponding with us in person, post, phone, e-mail or otherwise;
- When you make an inquiry;
- By using cookies.

The SolarSaver Group of Companies uses your Personal Information for the following purposes:

- For legitimate business purposes, including providing services and/or goods;
- Marketing purposes;
- Application for credit facilities;
- To conclude and/or enforce any agreements;
- In order to comply with any laws that may be relevant to the business relationship;
- Performance of our contract with you; or
- When it is necessary to comply with a legal obligation.

Retention of Personal Information:

We will retain your Personal Information only for as long as necessary for the purposes set out in this Privacy Policy.

We will retain and use your Personal Information to the extent necessary to comply with our legal obligations.

Cookies:

Our website uses “cookies” to collect information and to improve our service. You either have the option to either accept or refuse these cookies, and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to see some portions of our services.

Cookies are files with a small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer’s hard drive.

Security:

We take all reasonable security measures to secure your personal information. The Responsible Party makes no warranties, representations, statements or guarantees (whether express, implied by law or tacit) regarding the website.

Right of Access to Information:

The Promotion of Access to Information Act 2 of 2000 (“PAIA”) coupled with the Protection of Personal Information Act 4 of 2013 (“POPIA”) offers individuals and companies the right to access information held by a public or private body in certain instances. The right can be exercised in accordance with the Responsible Party’s POPIA and PAIA Manual.

Correction of your information:

In accordance with POPIA, you have a right to correct any of your personal information held by the Responsible Party. This right should be exercised in accordance with procedure outlined in the Responsible Party’s POPIA and PAIA Manual.

Objection to processing of your Information:

In accordance with POPIA, you may object to processing of your personal information on reasonable grounds relating to your particular situation, unless legislation provides for such processing.

Website Disclaimer:

We accept no responsibility for any loss or damage, whether direct, indirect or consequential, which may arise from the reliance on the information contained in these pages.

Application and Governing Law:

The website is hosted, controlled and operated from the Republic of South Africa and therefore, unless the context clearly indicates otherwise, South African Law enforced by the South African courts governs the use or inability to use the website, its content, services, products and these terms and conditions.

Changes to this Privacy Policy:

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.